



## NEWS RELEASE

12<sup>th</sup> July 2022

### **3,000 Guernsey homes now have access to fibre**

3,000 Guernsey homes, more than 10% of the island's properties, can now connect to fibre broadband.

All parishes on the island now have fibre equipment installed and 700 additional homes per month are able to connect to the new network.

Guernsey's fibre network is the fastest in the Channel Islands and offers islanders ultrafast speeds of up to a full 1 Gigabit-per-second: over 60 times faster than today's basic broadband.

There are five different speeds to choose from and even the lowest speed, which is still a consistently fast 30Mbps, will cost no more than the current basic broadband option.

Justin Bellinger, Sure Guernsey's chief executive, said: "The availability of ultrafast speeds, free installation and greater reliability are just some of the reasons to switch to fibre.

"We've had really positive feedback from customers who have upgraded, rating it overall 8.9 out of 10, the installation process 9.5 out of 10 and the speed 8.8 out of 10.

"This response shows just how much difference fibre connectivity is making to islanders' lives. Working from home is slicker with fibre, streaming is buffer-free, and online gaming is enhanced. Fibre can also support multiple devices on the same network with no loss of speed: perfect for the summer holidays when households' younger users might be online more."

The project represents an investment of £37.5m, £25m of which is coming from Sure, and up to £12.5m will be provided by the States of Guernsey.

All Guernsey homes will be fibre-ready by the end of 2025 – with all properties having to be connected to the new network by the end of 2026.

It is completely free to switch to fibre broadband and Sure will get in touch with homeowners to connect them to the new service when fibre reaches their area. For more information, and to check whether fibre is available to a specific postcode, visit: [www.sure.com/fibre](http://www.sure.com/fibre)

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Notes to editors:

**About Sure**

[www.sure.com](http://www.sure.com)

Twitter: <https://twitter.com/SureGuernsey?lang=en>

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LinkedIn: <https://www.linkedin.com/company/surebusiness/?viewAsMember=true>

Headquartered in Guernsey, Sure provides telecommunications and related services across the Channel Islands, the Isle of Man and in the British Overseas Territories of Ascension, Falklands, Saint Helena and Diego Garcia.

Sure provides fixed voice, mobile, broadband and Cloud services in the Channel Islands and Isle of Man. In the British Overseas Territories, Sure operates under exclusive licences with full-feature networks delivering voice, broadband data services and, in certain markets, TV.

The corporate division of the business, Sure International, specialises in offshore connectivity, enabling those companies that operate in the islands to reliably and efficiently connect and transact with their global partners.

Sure's approach to business is based on its values of simplicity, trust, one team and customer-driven. The last of these values has resulted in annual multi-million-pound investments to provide customers with the best and latest services to meet their needs.

Sure is a member of the Batelco Group, a leading telecommunications provider to 13 markets spanning the Middle East & Northern Africa, Europe and the South Atlantic and Indian Ocean.